



The Water Faucet

JULY 2015

Congratulations for Scoring #1 in the State in Conserving Water. A Job Well Done!



Check out our website. You can obtain water conservation information and rebate forms!
www.westboroughwater.com

Free dye strips to test for toilet leaks are available at the District Office.



Westborough Water District

P.O. Box 2747

So. SF, CA 94083-2747

Monday-Friday

8 a.m. to 4:30 p.m.

24-Hour Telephone No.

(650) 589-1435

Fax (650) 589-5167

e-mail address:

wwd@westboroughwater.com

Supplier Name	Residential Gallons Per Capita-day (R-GPCD) Jul-Sep 2014
Westborough Water District (lowest in the entire state)	40.6
San Francisco Water	45.4
Cal Water (S.S.F.)	48.8
San Bruno Water	55.7
Daly City Water	58.8
North Coast County Water (Pacifica)	59.5
Millbrae Water	89.2

New State Drought Regulations

With the worst drought on record, Governor Brown issued an Executive Order directing the State Water Resource Control Board (SWRCB) to implement mandatory water conservation regulations to reduce water usage in California by at least 25% from 2013. The SWRCB has assigned conservation standards to individual districts based on 2014 consumption levels and may assess fines to districts if these standards are not met.



Based upon our low per capita consumption, Westborough Water District will only be required to reduce consumption 8% below 2013 levels, not the 25% average for the State. Based upon our 2014 consumption this should be achievable if we continue our current good practices. Still, who knows how long this drought will last and, with population growth, conservation will always be a wise investment. Please redouble your conservation efforts and consider some of the incentives offered later in this newsletter.

How Will This Affect You

It is important that everyone understand, should the District not meet our 8% target cutback and the SWRCB imposes fines/penalties, we may have to recover the cost by imposing a fine/penalty to customers for excessive water use.

What Can You Do?

You can conserve water and consider taking advantage of the District's rebate programs. If you suspect you have a leak, the District offers free leak tests. You may stop by the office for free toilet dye strips to test for leaks. Leaky toilets are the number one cause of wasted water indoors. These leaks can sometimes be silent and go un-noticed for long periods of time. ⌚

YOUR DISTRICT:

The Westborough Water District board meetings are held on the second Thursday of every month at the District office. The meeting begins at 7:30 p.m. and the public is encouraged to attend.

The current Board members are:

President:
Perry Bautista

Vice President:
David Irwin

Directors:
William Lopez
Janet Medina
and Tom Chambers.



10 Ways to Conserve Water:

1. Take advantage of the District's rebate program and install water saving devices.
2. Evaluate your water habits and discuss with everyone in your household ways to conserve water.
3. Look for leaks and repair them right away.
4. Flush the toilet only when necessary. Consider purchasing dual flush toilets.
5. Wash dishes and clothes wisely with full loads. Know your machine settings.
6. Take shorter shower, lather up, turn off water, and turn on water to rinse off.
7. Reduce outdoor water consumption and only water 2 days a week, 15 min. max.
8. Use less water preparing foods by boiling water to thaw instead of running hot water.
9. Evaluate your bi-monthly water consumption. The average use per person during a drought should use 3.5 units bi-monthly or (2,618 gallons / 60 days = 43.63 gpd.)
10. Make sure your home has high efficiency faucet aerators in bathroom and kitchen. (Faucet aerators are the little pieces of hardware that screw into the bottom of faucets. High efficiency aerators can reduce flow by 1.5 gallons per minute and saving you money and saving lots of water). ⌘

Rebate Programs



The Westborough Water District's Washing Machine and Toilet Rebate Programs are managed by the Bay Area Water Supply and Conservation Agency (BAWSCA) for all new purchases. You can get additional information and download a rebate application form from the District website at: www.westboroughwater.com. ⌘



Orchard Supply Hardware (OSH)

2245 Gellert Boulevard, South San Francisco – (650) 878-3322

Water Conservation Demonstration

Saturday, July 25, 2015 at 12 Noon to 2 p.m.

The Westborough Water District is partnering with Orchard Supply Hardware to put on a demonstration on water conservation repairs you can do yourself. Please join us noon to 2 p.m. on July 25, 2015, at Orchard Supply for a free water conservation demonstration. ⌘



What Are We Doing to Keep Costs Down?

- The District has implemented a number of cost-cutting measures by reducing the number of Capital Improvement Projects scheduled for the Fiscal Year 2015/2016.
- Even though the number of customers and workload has increased over the past 30 years, staffing has remained at the same level.
- Instead of out sourcing, to reduce cost we perform in-house website maintenance, desk top publishing, payroll, billing, accounts receivable, vehicle maintenance and repair work, construction projects, and building maintenance including painting, janitorial, landscape, electrical, and repairs.
- The District has reinvested cost savings back into the system through capital infrastructure replacement, rehabilitation, or improvement. We remain committed to providing high-quality water service as cost-efficiently as possible. ⌚



New Business Hours

Effective July 15, 2015, our new business hours will be 8 a.m. to 4:30 p.m. Monday thru Friday. Most business activities may be conducted online. Please visit our website at www.westboroughwater.com. ⌚



Avoid the Parking Lot Madness!

The District was recently required to modify its parking lot to provide handicapped parking, which reduced the number of available spaces.

THESE ARE VARIOUS OPTIONS FOR PAYING YOUR BILL (***OTHER THAN IN PERSON***):

- **After-hours** in our convenient 24-hour payment drop off box located near the garage at the District Office (*do not drop off cash in this box*). Please note that if your payment is placed in the drop box on the due date, it will be considered timely received as long as it is in the box by the time we open the office at 8 a.m., the following business day. *Drop off payments any time of the day but preferably after hours to avoid parking lot madness!*
- **By mail:** Westborough Water District, P.O. Box 2747, South San Francisco, CA 94083-2747 (*checks or money orders*).
- **By using your own bank's automatic payment** withdrawal service. Note that your bank will mail us a check, so please make sure to allow **at least 7 to 10** business days for posting.
- **WWD Online Web Payments:** Make a one-time payment or sign up for reoccurring payments using your Visa, MasterCard, or personal check on our secured website: www.westboroughwater.com. You must have your account no. to access it:
- **WWD Direct Payment (ACH):** You may also sign up for our Direct Payment Program from your checking or savings account. **Contact District for form or download at** www.westboroughwater.com. ⌚

**WESTBOROUGH WATER DISTRICT (WWD)
EMERGENCY RESPONSE SYSTEM**

The WWD has developed a speedy Emergency Response System that will notify each and every customer by phone in the event of an emergency. Emergencies include: boil water notice, extended water outages, reduce water consumption due to low storage, water safe to drink - system back to normal, and other similar items.

If you choose not to participate in this program you stand the chance of not being notified promptly and risk being exposed to contaminated water - should an emergency arise.

The information below will not be given out or used for any purpose other than emergency response notification.

Service Address: _____

Emergency Contact Phone Number () _____ * Home ___ Cell ___

* **In the future, if for some reason you change your telephone number, please contact the WWD so that we may update our records.**



The District has a Notary Public on duty that can notarize documents you may have for a fee of \$10 per signature. Feel free to take advantage of this service. **Calling in advance is strongly recommended.**

NOTARY PUBLIC

FIRST CLASS MAIL
U.S. POSTAGE PAID
San Bruno, CA
Permit No. 419

2265 westborough boulevard
south san francisco, ca 94083-2747
p.o. box 2747

