

# The Water Faucet

FEBRUARY 2015

Check out our website. You can obtain water conservation information and rebate forms!

[www.westboroughwater.com](http://www.westboroughwater.com)

Free dye strips to test for toilet leaks are available at the District Office.



Westborough Water District

P.O. Box 2747

So. SF, CA 94083-2747

24-Hour Telephone No.

(650) 589-1435

Fax (650) 589-5167

e-mail address:

[wwd@westboroughwater.com](mailto:wwd@westboroughwater.com)

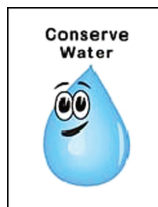
**ALERT!**

## Customers Urged to Check Water District Employee IDs

The Westborough Water District received a report from a customer who was robbed by a person masquerading as a water district worker. We urge everyone to ask for photo identification of anyone at their door claiming to be a water district worker. Westborough Water District employees never request to come inside your home unless you made an appointment with the District for a service call. Additionally, workers wear uniforms and drive vehicles with our logo plainly visible. District workers do not sell any products door-to-door. If you are unsure about the person's identity, don't hesitate to call the District office at (650) 589-1435 before you open the door. ⌚

## 10% Voluntary Water Reduction in Effect in California

The state's outdoor water use restriction remains in place. Although it appeared the rains brought a lot of water, the fact is during this past year precipitation in the Hetch Hetchy watershed was less than half the annual average. A high level of coordination has put the state in a better position for 2015 but continued conservation efforts throughout the entire year may be required. This historic drought is far from over. Californians need to brace for a fourth year of drought. We are in slightly better shape than last year when we had no storms, but keep in mind we experienced the driest January on record. While we won't know for certain how much water we will get this year, we must plan conservatively and do all we can to manage through another challenging year.



This means fixing leaks, replacing old water-wasting plumbing fixtures, reducing use outdoors, and being water conscious. For more tips on water conservation, visit:

[www.westboroughwater.com](http://www.westboroughwater.com). ⌚



## Water Rates

In the coming months we will inform you of the proposed water rate increase for FY 2015/2016. We understand the frustration you may feel when you are asked to conserve water and are still told water rates may increase. Many of the District's costs, including delivery infrastructure maintenance are fixed and are not reduced when customers conserve water. In other words, as you conserve water, our revenue declines while expenses remain the same or increase. Since our customers conserve, the District did not have to implement mandatory water rationing with a rate increase. Please continue to conserve water! ⌚

## YOUR DISTRICT:

The Westborough Water District board meetings are held on the second Thursday of every month at the District office. The meeting begins at 7:30 p.m. and the public is encouraged to attend.

The current Board members are:

President:  
Perry Bautista

Vice President:  
David Irwin

Directors:  
William Lopez, Janet Medina, and Tom Chambers.

## Sewer Service Charge on Property Tax Bill

The amount of water you consumed during January and February 2015 will be used to determine your annual sewer charge, which will appear on your property tax bill effective July 1, 2015. **If you experienced high usage during this period due to an emergency or uncontrollable event, please submit a written request to the District for possible adjustment no later than May 15, 2015.** ⌚

## Rebate Programs



The Westborough Water District's Washing Machine and Toilet Rebate Programs are managed by the Bay Area Water Supply and Conservation Agency (BAWSCA) for all new purchases. You can get additional information and download a rebate application form from the District website at: [www.westboroughwater.com](http://www.westboroughwater.com). ⌚



## Notary Public Service

The District has a Notary Public on duty that can notarize documents you may have for a fee of \$10 per signature. Feel free to take advantage of this service. Calling in advance is recommended. ⌚



EVERY DROP COUNTS  
Conserve water!



FIRST CLASS MAIL  
U.S. POSTAGE PAID  
South San Francisco, CA  
Permit No. 419

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south san francisco, ca 94083-2747  
p.o. box 2747

**westborough**  
water district