

The Water Faucet

August 2010

Check out our website. You can obtain water conservation information and rebate forms!

www.westboroughwater.com



The Westborough Water District board meetings are held on the second Thursday of every month at the District office. The meeting begins at 7:30 p.m. and the public is encouraged to attend.

Members of the Board:

Tom Chambers, President
Perry Bautista, Vice President
William Lopez, Director
Janet Medina, Director
Robert Craig, Director

Westborough Water District
P.O. Box 2747
So. SF, CA 94083-2747
www.westboroughwater.com

24-Hour Telephone No.
(650) 589-1435

Fax (650) 589-5167

Emergency Response Notification System

The Westborough Water District has an Emergency Response Notification System which will notify each customer by telephone in the event of an emergency affecting the water system. An early warning may be critical to your safety and health. Many of you have already completed a request form which is on file. However, if you have changed your telephone number or never completed a form, you should complete one now. This can be done by completing the form included at the end of this publication which you can:

Mail it to:

Westborough Water District
P.O. Box 2747
South San Francisco, CA 94083

E-mail to:

billing@westboroughwater.com

Fax it to:

(650) 589-5167

You may also download a form from our website at www.westboroughwater.com/emergency.htm or come to the office to fill out a form.

This information will not be given out or used for any purpose other than emergency response notification. ⌘

URGENT

Water Storage Tanks

The Westborough Water District has three water storage tanks at Skyline Boulevard with a total capacity of 5.8 million gallons. In addition, the District has the right to 500,000 gallons of water storage capacity at the Christen Hill water storage tank owned by the North Coast County Water District (NCCWD). In June the NCCWD demolished the Christen Hill tank and is in the process of constructing a new 3.5 million gallon tank. During construction, the Westborough Water District and NCCWD will receive some water from the City of Daly City. The new tank is estimated to take a year for construction. The District uses an average of a million gallons of water daily and provides water for drinking and fire protection. ⌘



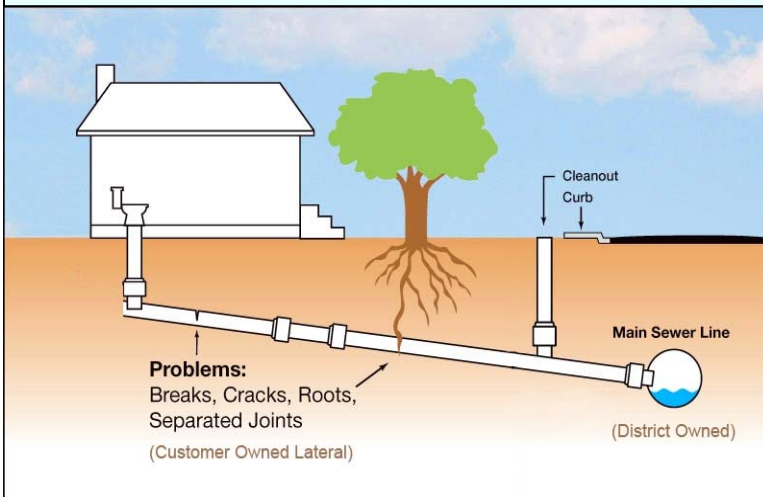
New Water Rate, Door Collection and Re-connection Fees

On July 8, 2010, the Westborough Water District (District) held a public hearing to consider the proposed water rate and door collection and re-connection fees increases. The San Francisco Public Utility Commission has approved a 15.4% increase in the water rates to the District. Despite the difficult economic situation, the District's Board felt the increases were necessary to maintain the existing services and unanimously approved the water rate, door collection and re-connection fees increases. Effective July 1, 2010, the new water rate increased to \$3.32 per unit. The door collection fee was increased to \$15.00. The re-connection fees have increased to \$25.00 during regular business hours and \$65.00 for after-hours (including weekend and holidays). The door collection is only charged to those customers who elect to pay our service representative when at your premises to discontinue service for non-payment. Re-connection fees are only charged to customers whose service was discontinued for non-payment.

Despite these changes, the District's rates are still among the lowest water rates in San Mateo County. The District continues to be committed to providing safe quality water at a fair price. ☒

What is a Sewer Lateral?

A sewer lateral is a privately-owned pipeline connecting to the publicly owned main sewer line. The Westborough Water District is responsible for only the main sewer lines, while the sewer laterals are privately owned by property owners. Property owners are responsible for maintaining the entire length of the sewer lateral, including the portion that runs under the street. Property owners are responsible for all repairs, breaks, and replacement of sewer cleanout covers for the laterals. Below is a picture which illustrates a customer owned sewer lateral and District owned sewer main. ☒



Water Rate Projections

The San Francisco Public Utility Commission (SFPUC) projects water rates to increase over the next 10 years. Water rates are projected to increase due to the implementation of over 3 billion dollars of desperately needed improvements to the water system. There are 25 water agencies in the Bay Area that purchase water from the SFPUC and which represent over half of the total water consumption used by the SFPUC. Repairs to the water system are paid through the water rates. Below is a chart on SFPUC projected water rate increases on a per unit (100 gallons) basis. ☒

Fiscal Year	Increase	Fiscal Year	Increase
2010-2011	\$0.25	2015-2016	\$0.66
2011-2012	\$0.19	2016-2017	\$0.10
2012-2013	\$0.62	2017-2018	-\$0.01
2013-2014	\$0.14	2018-2019	\$0.02
2014-2015	\$0.36	2019-2020	-\$0.05

URGENT NOTICE!

WESTBOROUGH WATER DISTRICT EMERGENCY RESPONSE SYSTEM

Dear Customer,

The Westborough Water District has developed a speedy Emergency Response System that will notify each and every customer by telephone in the event of an emergency affecting your water system. For example, emergencies may include boil water notices, extended water outages, requests to reduce water consumption due to low storage, water safe to drink - system back to normal, and other similar items.

Early warning is critical to your safety and health. It is very important that you complete the request form below.

If you choose not to participate in this program you stand the chance of not being notified promptly and perhaps risk being exposed to contaminated water - should an emergency arise.

The first step to ensure that you receive proper communication during an emergency is to complete the form below and mail or fax it to the Westborough Water District **AS SOON AS POSSIBLE**.

REQUEST FORM

This information will not be given out or used for any purpose other than emergency response notification.

PLEASE PRINT

Name on Account: _____

Service Address: _____

Best Contact Telephone Number * () _____

*** In the future, if for some reason you change your telephone number, please contact the Westborough Water District so that we may update our records.**

**Request form may be mailed or faxed to (650) 589-5167
AS SOON AS POSSIBLE**

BELOW FOR DISTRICT USE ONLY

Account No. _____

Zone _____ Route _____ Service _____ ML _____

2263 westborough boulevard
south san francisco, ca 94083-2747

Water Distribution System

In order to reduce costs, the Westborough Water District staff performs the majority of maintenance, improvements, and repairs to the water system without hiring outside contractors. This work includes emergency repairs after hours, nights, and weekends; system improvements; replacing main water valves; fire hydrants; repairing water leaks; and replacing pressure reducing valves.



The District has three pressure zones and each zone is divided by pressure reducing valves.

Adjacent is a recent picture of a pressure reducing valve replaced by District staff in June on Gellert Court. ☞

Old Pressure Reducing Valve



New Pressure Reducing Valve replaced by staff

